

Barchester Healthcare Homes Limited

Station Court

Inspection report

Station Road
Ashington
Northumberland
NE63 8HE

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Website: www.barchester.com

Date of inspection visit:
23 February 2021

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19 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Station Court is a care home which provides accommodation and personal care for up to 64 people, some of whom are living with dementia. There were 54 people living there at the time of this inspection.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching and spreading infection.
- There was sufficient PPE such as aprons, gloves and masks. Staff were wearing this appropriately when we visited. Staff had undertaken training in putting on and taking off PPE.
- Staff and people were tested regularly for COVID-19. A COVID-19 vaccination programme was in place.
- Staff spoke positively about working at the home and the people they supported. They explained they had worked as a team to help promote people's wellbeing throughout the pandemic. We observed positive interactions between staff and people. One person told us, "They have fantastic staff here. They are great - never rude."

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Station Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.