

Walton Care Limited

Walton House Nursing Home

Inspection report

188 Chorley Road
Walton-Le-Dale
Preston
Lancashire
PR5 4PD

Tel: 01772628514
Website: www.waltoncare.co.uk

Date of inspection visit:
20 January 2022

Date of publication:
10 February 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Walton house nursing home is a residential care home, providing accommodation for persons who require nursing or personal care and, treatment of disease, disorder or injury for up to 41 older people and younger adults. Forty people were living in the service at the time of the inspection.

We found the following examples of good practice.

Staff had received relevant training in infection prevention and control and, donning and doffing of personal protective equipment (PPE). We saw staff wearing PPE appropriately during the inspection, and all staff told us they had enough supplies to undertake their role safely. A relative and a person who used the service we spoke with told us staff wore PPE appropriately. A range of information and signage was available to support staff and visitors to use PPE safely. Where some PPE stations required restocking the registered manager confirmed all staff had a plentiful supply available to them and the PPE stations were restocked immediately.

Systems had been developed in line with guidance to ensure people were enabled to receive visitors in the service. A family member we spoke with confirmed they had been nominated as an essential care giver for their relative.

The service was clean and tidy and dedicated housekeeping staff were in place to undertake housekeeping duties. Evidence of cleaning schedules were seen and completed in full. Audits were being undertaken regularly with their findings recorded.

A range of policies and procedures had been developed to manage the COVID-19 pandemic. Risk assessments had been developed for the service as well as individuals, visitors and staff. These included people from vulnerable groups. The registered manager confirmed that essential care givers had been included in the risk assessments following the visit to the service. A contingency plan had been developed to support and guide staff in the event of an outbreak.

Regular testing was ongoing in the service for people, visitors and staff. All staff had been fully vaccinated in line with current guidance. This helped to reduce risks for people, visitors and staff.

People were being admitted to the service safely. The registered manager confirmed they followed current guidance and linked in with the local authority and infection prevention and control team for support and guidance.

There was sufficient staff in the service. All people we spoke with told us there was enough staff to deliver care and support to people. The registered manager confirmed the measures they took in the event of staff shortages and, how to manage in the event of high numbers of staff absence due to positive COVID-19 testing results.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Walton House Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 20 January 2022 and was announced. We gave the service one day notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.