

Smile For Life Dental Clinics

Smile For Life Dental Clinic - Camberley

Inspection Report

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Date of inspection visit: 16/03/2020
Date of publication: 04/05/2020

Overall summary

We undertook a follow up desk based focused inspection of Smile for Life Dental Clinic on 16 March 2020.

This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was carried out by a CQC inspector.

At our inspection on 13 January 2020 we found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014.

You can read our report of that inspection by selecting the 'all reports' link for The Dental Practice on our website www.cqc.org.uk.

As part of this inspection we asked:

- Is it well-led?

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 13 January 2020.

Background

Smile for Life Dental Clinic is in Camberley and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for disabled people, are available near the practice.

Summary of findings

The dental team includes four dentists, five dental nurses, one dental hygienist, one dental hygiene therapist, two receptionists and a practice manager.

The practice has six treatment rooms of which four are in use.

The practice is owned by a partnership and as a condition of registration must have a person registered with the CQC as the registered manager. Registered managers have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run. The registered manager at Smile for Life Dental Clinic is the area manager.

The practice is open:

- Monday 8am – 7pm
- Tuesday 8am – 5pm
- Wednesday 8am – 5pm
- Thursday 8am – 7pm
- Friday 8am – 5pm
- Saturday 9am – 3pm

Our key findings were:

- The provider's infection control procedures reflected published guidance.
- The provider had systems to help them manage risk to patients and staff.
- The practice had effective clinical and management leadership.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 13 January 2020.

No action





Are services well-led?

Our findings

At our previous inspection on 13 January 2020 we judged the provider was not providing well-led care and was not complying with the relevant regulations.

We told the provider to take action as described in our requirement notice.

At the follow up desk based inspection on 16 March 2020 we found the practice had made the following improvements to comply with the regulation:

Effective systems and processes were established to ensure good governance in accordance with the fundamental standards of care. Specificity management of prescription sharps, infection prevention and control and fire safety.

- Systems were established to track and monitor the use of NHS prescriptions. Prescriptions were stored securely and logs maintained.
- A sharps risk assessment was carried out on 16 January 2020 and needle stick injury information was available in the treatment rooms and decontamination room.
- Infection prevention and control management took into account HTM01-05 guidance. An infection prevention and control audit was carried out on 13 February 2020 which confirmed this.

- Systems were established to monitor fire safety which included testing fire alarms weekly and emergency lighting monthly.

The practice had also made further improvements:

- The practice took into account the guidance provided by the Faculty of General Dental Practice. An audit was carried out February 2020 which confirmed this.
- We asked the practice to improve the validation management of its washer disinfectors. We have been advised that the washer disinfectors have been decommissioned whilst the decontamination room is refurbished. Staff carried out manual cleaning of dental instruments prior to them being sterilised. We advised the provider that manual cleaning is the least effective recognised cleaning method as it is the hardest to validate and carries an increased risk of injury from a sharp instrument.

These improvements showed the provider had taken action to improve the quality of services for patients and comply with the regulations when we inspected on 16 March 2020.