

# Caring Homes Healthcare Group Limited

# Brook House Care Home

## Inspection report

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24 February 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Brook House Care Home is registered to provide accommodation and personal care for up to 53 older people, some of whom live with a dementia. At the time of the visit there were 8 people using the service.

We found the following examples of good practice.

- The provider had ensured there was a plentiful supply of personal protective equipment (PPE) and we saw staff use this appropriately. There were a number of PPE stations in the corridors near people's bedrooms. This meant staff had easy access to plentiful supplies of masks, gloves, aprons and hand sanitiser to use when they were in close contact with people.
- A regular programme of testing for COVID-19 was in place for staff and people who lived in the service. This included weekly testing for all staff along with twice weekly rapid lateral flow tests. This meant swift action could be taken if any positive results were received.
- Enhanced cleaning and disinfection took place to reduce the risk of infection spread. This included high touch areas such as door handles and handrails. Checklists were used to record and monitor cleaning tasks.
- Infection prevention and control audits took place which ensured the registered manager had oversight of all aspects of infection control. Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff keep people safe.
- The laundry area was clean and organised. Areas were cleaned and disinfected with approved products to reduce the potential transfer of infection. Staff were aware of the process to disinfect floors and hard surfaces.
- Visitors had been discouraged by the organisation to enter the service, following national and local guidelines. The registered manager was keeping this under review with the organisation to ensure a phased approach to visits, in line with government guidelines.
- Safe arrangements were in place for visits by health professionals and visits were planned in advance. This included a temperature check, pulse oximeter reading upon arrival and the provision of PPE including masks and hand sanitiser.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Brook House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 24th February 2021 and was announced 30 minutes before entering the building. This allowed us to discuss risk factors related to COVID-19 before the inspection commenced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.