

Bupa Care Homes (ANS) Limited

# Beacher Hall Care Home

## Inspection report

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Date of inspection visit:  
19 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Beacher Hall Care Home provides residential nursing care for younger people with acquired brain injuries and some older people. The service can provide accommodation for up to 70 people. At the time of our inspection there were 68 people living in the home.

We found the following examples of good practice

- The home was observed to be clean and free of malodour. The home had designated cleaning staff who were observed cleaning the home throughout the inspection. There was a cleaning schedule in place to ensure that all areas of the home were adequately cleaned.
- The service had implemented personal protective equipment (PPE) stations which were situated in the reception area of the home near the main entrance and near the garden entrance. When visitors came to the home, a designated member of staff supported the visitors to ensure they followed safe infection control, PPE guidance and to check whether they had any symptoms of coronavirus before entering the home. This included taking the visitor's temperature.
- The service had set up covered seating areas in the gardens of the home that were used for relatives to visit their loved ones. In the covered area there was a table with a clear screen placed between the relative and the person living in the home. This was to reduce the potential risk of spread of infection.
- Visitors were required to book to see their loved one to ensure that visits were spread out to avoid the potential risk of transmission to other visitors and to allow the staff team to clean and sanitise the visiting area between visits.
- Where people were shielding or self-isolating, PPE stations were set up outside the individual bedrooms. Each station was equipped with all required PPE in line with government guidelines.
- All people being admitted to the home were tested for coronavirus by the care staff on admission. People were asked to self-isolate in their bedrooms for 14 days following their admission into the home, even if a negative test was received. If people went out into the community such as for day trips, they were also offered to undertake a test on their return. People living in the home were being tested for coronavirus on a monthly basis. Staff were also being tested monthly and we were informed the home were returning to weekly testing of their staff in line with the governments 'whole home' testing approach.
- Individual risk assessments had been conducted on staff which identified any vulnerabilities they may have in relation to coronavirus and any mitigating action that the provider needed to implement. This was being reviewed at the time of inspection to include black, Asian and minority ethnic (BAME) people.

- The service had appropriate infection control policies and procedures in place. These were developed in line with current government guidance. There was prominent signage around the home for staff and visitors on what measures were being taken to minimise the risk of spread of infection and keep themselves and those around them safe. These messages were also communicated through email and on the provider's website.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Beacher Hall Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to continue to develop their approach to carrying out risk assessments for all of their workforce they have identified are at greater risk of coronavirus.