

St.Christophers(Glossop)Limited

Redcourt

Inspection report

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23 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Redcourt is a care home in Glossop registered to provide accommodation and personal care for up to 14 people with learning disabilities and/ or autistic spectrum disorder. At the time of the inspection there were 10 people living there.

We found the following examples of good practice.

- During the first wave of the coronavirus pandemic, staff moved in to the home to reduce the risk of them contracting or spreading coronavirus.
- At the time of the inspection the home was closed to visitors. People were supported to keep in touch with relatives over the phone or with video calls.
- The provider had sourced supplies of Personal Protective Equipment (PPE) and staff wore this appropriately.
- The provider had policies for the safe prevention and management of coronavirus, and these reflected current government and best practice guidelines.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Redcourt

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 23 November and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections. At the time of the inspection the home was closed to visitors. People were supported to keep in touch with relatives over the phone or with video calls. Where professionals needed to visit people, they had their temperatures checked before entering the home, were provided with PPE and sanitising equipment and completed a track and trace questionnaire.
- We were assured that the provider was meeting shielding and social distancing rules. People and staff were provided with updates and guidance to ensure they understood social distancing as much as possible.
- We were assured that the provider was admitting people safely to the service. The provider had a policy for when new people moved in to the home. This included completing virtual tours of the home, testing negative for coronavirus and isolating in their bedrooms for 14 days. The registered manager made sure people and their relatives understood this before people moved in.
- We were assured that the provider was using PPE effectively and safely. The provider had sourced supplies of PPE and staff wore this appropriately. People were provided with PPE if they wanted this. Staff had completed training in PPE use and were provided with areas in the home to put on and remove PPE safely.
- We were assured that the provider was accessing testing for people using the service and staff. People consented to testing before this was completed and staff supported people to understand the procedure.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. The home is spacious and social distancing was further promoted by ensuring chairs and tables in communal areas were at least two metres apart.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed. There were plans in place to zone off and cohort areas of the home if they did have anyone who tested positive for coronavirus. During the first wave of the coronavirus pandemic, staff moved in to the home to reduce the risk of them contracting or spreading coronavirus.
- We were assured that the provider's infection prevention and control policy was up to date and met current government and best practice guidelines.