

# Anchor Carehomes Limited

# Wynyard Woods

## Inspection report

Wynyard  
Billingham  
Cleveland  
TS22 5GJ

Tel: 01740646980  
Website: [www.anchor.org.uk](http://www.anchor.org.uk)

Date of inspection visit:  
29 January 2021

Date of publication:  
03 March 2021

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Wynyard Woods is a care home providing personal care to 47 people aged 65 and over at the time of the inspection, some of whom have a dementia. Nursing care is not provided. The service can support up to 50 people.

We found the following examples of good practice:

- Systems were in place to prevent people, staff and visitors from catching and spreading infections.
- Staff supported people's emotional wellbeing. People and their relatives were supported to keep in contact using a range of technology. Visits were facilitated in a dedicated room with appropriate measures in place.
- The home was clean and hygienic. Additional cleaning of all areas and frequent touch surfaces was being carried out regularly.
- Staff had undertaken training in putting on and taking off personal protective equipment (PPE) and other relevant training.
- Staff were observed wearing appropriate PPE and suitable supplies of PPE were readily available.
- The home was following national guidance for anyone moving in. Staff worked with people and their relatives to ensure they were aware of self-isolation procedures.
- People were supported to understand the pandemic and the need for infection prevention and control (IPC) measures, such as staff wearing face masks.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Wynyard Woods

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced. We gave the provider 24 hours' notice of our visit.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.