

Voyage 1 Limited

Mountain Ash

Inspection report

Fairlight Gardens
Fairlight
East Sussex
TN35 4AY

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Date of inspection visit:
22 October 2020

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16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mountain Ash is a residential care home providing personal care for up to ten people. It is an adapted building on one floor for people who have complex learning disabilities and care needs, including diabetes and epilepsy. All areas of the home have wheelchair access.

We found the following examples of good practice.

There was a visitor booking system to manage staggered visits and social distancing. There was a room for visitors to wash their hands, change and dispose of personal protective equipment (PPE) safely.

People were enabled to maintain contact with friends and family through various social media platforms. People needing to self-isolate were supported with increased social contact by staff and activities in their rooms.

There were easy-read and pictorial signs around the home promoting use of face masks, social distancing and limited staff numbers in rooms. Staff had helped people to adjust to the increased use of PPE by promoting fun interactions and providing additional reassurance about their safety.

People had individual risk assessments in relation to infection control and management, this included support to maintain social distancing when going out.

Staff maintained a good practice log with new processes and improvements for managing infection prevention and control.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Mountain Ash

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place 22 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.