

The Regard Partnership Limited

Berkeley House

Inspection report

Lynsted Lane
Lynsted
Sittingbourne
Kent
ME9 0RL

Tel: 01795522540
Website: www.achievetogether.co.uk

Date of inspection visit:
16 February 2021

Date of publication:
25 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Berkeley House is registered as a care home without nursing providing accommodation and personal care for up to 19 people who have learning disabilities or autistic spectrum disorder. The service is provided in in four separate buildings set in large grounds.

We found the following examples of good practice.

- Staff worked closely with health care professionals to ensure people's physical, mental and behavioural needs were managed.
- Staff received training in how to use protective personal equipment (PPE) correctly. During the inspection staff were wearing PPE in line with guidance. The manager told us there was always a good supply of PPE available.
- People were supported to keep in touch with their loved ones using video calls.
- The manager and staff were well supported by the provider.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below

Inspected but not rated

Berkeley House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach. For example, each of the four houses completed records to show who had been tested for Covid, when and the result. However, there was no service wide record of this to ensure management had oversight. We discussed this with the manager, and they took immediate action to remedy this.