

Mrs Veronica Caulton

Whitestone Lodge

Inspection report

56 Church Road
Roby
Liverpool
Merseyside
L36 9TP

Tel: 01514493000

Date of inspection visit:
03 February 2021

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17 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Whitestone Lodge is a converted residential care home property in Roby, approximately four miles from Liverpool. It is registered to provide accommodation for 20 people including people with dementia. At the time of this inspection there were 15 people in the home.

We found the following areas of good practice :

- ☐ Relatives were able to spend time seeing and speaking with loved ones in various ways. There was a visitor's pod outside the home so they did not need to enter the building. Where visiting was not possible, other means of communication had been created.
- ☐ PPE was available at the front door for visiting professionals and hand sanitisation was seen in various places throughout the home.
- ☐ People who required isolating were supported in a designated room and area of the home. A team of staff were also allocated who could provide support for all their needs.
- ☐ COVID-19 testing was undertaken 2 x weekly for staff and monthly for residents who were able and willing. At the time of the inspection all residents and care staff who had consented had received their first vaccination.
- ☐ Stocks of the right standard of personal protective equipment (PPE) were well-maintained and staff used and disposed of it correctly. Staff had been trained in infection control practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Whitestone Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

S5 ☐ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- ☐ Although not entering the home, we saw that visitors were not routinely asked to wear masks. People entering the home, such as visiting professionals, were not routinely asked screening questions and did not have their temperature taken. We have signposted the provider to resources to develop their approach.