

Bondcare (London) Limited

Clarendon Nursing Home

Inspection report

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Date of inspection visit:
22 February 2021

Date of publication:
16 April 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Clarendon Nursing Home can accommodate up to 53 people some of whom are living with dementia. At the time of this visit 53 people were living at the home.

We found the following examples of good practice.

The provider had appropriate arrangements in place for all visitors to help prevent the spread of Covid 19. Visitors were required to have their temperatures taken, undertake a rapid flow test and complete a Covid 19 risk assessment which included screening for symptoms of Covid 19 before being allowed to enter the home. They were required to wear a face covering when visiting, and wash hands before and after mask use.

The provider had appropriate arrangements to test people and staff for Covid 19 and was following government guidance on testing. This ensured that people and staff were tested for Covid 19 so that appropriate action could be taken if any cases were identified.

The provider ensured that all their staff received appropriate training and support to understand and to manage Covid 19. This included best practice for infection control and the use of PPE.

Staff received appropriate guidance on how to support people with dementia to understand the pandemic and Covid 19. The provider made appropriate support services available to staff in order to support their mental wellbeing through the pandemic and if they became unwell and when they returned to work. Specific risk assessments for BAME staff were in place to help ensure their individual needs were accounted for.

The provider made good provision for people using the service to maintain links with family members, relatives and friends. People were supported to have visits from their relatives and friends via window visits or in a specially constructed pod. Two metre social distancing was observed. Visits were staggered and restricted to 30 minutes; these areas were cleaned between visits.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

The service was safe.

Clarendon Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 February 2021 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.