

Tuskhome Limited

Nightingales

Inspection report

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Date of inspection visit:
26 January 2021

Date of publication:
15 February 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Nightingales is a residential care home providing personal care and accommodation to up to 13 people. At the time of our inspection there were 12 people living at the home.

We found the following examples of good practice.

People used clear washroom bags to keep their toiletries in. This meant that people's personal items were kept separate when using the communal bathroom and helped to reduce the risk of spreading infection.

People's loved ones were kept updated about visiting guidance through a newsletter and regular calls with staff. Systems were in place to support people to have contact with loved ones safely through phone calls, video calls and garden visits.

Staff had received additional training in response to the COVID-19 pandemic. This included clinical skills training which informed the staff team how to monitor people to identify any deterioration in their health.

Staff were wearing PPE in line with Government guidance. Signs in the home prompted the staff team to maintain good infection control practices.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Nightingales

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.