

HC-One Limited

Maple Lodge (Stafford)

Inspection report

Rotherwood Drive
Rowley Park
Stafford
Staffordshire
ST17 9AF

Date of inspection visit:
06 November 2020

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26 November 2020

Tel: 01785255259

Website: www.hc-one.co.uk/homes/maple-lodge

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Maple Lodge is a residential care home providing accommodation and personal care to 34 people aged 65 and over at the time of the inspection. The care home accommodates up to 40 people in one adapted building across two floors.

We found the following examples of good practice.

- The provider had a visiting procedure in place, which had been discussed with relatives. When visits were restricted other methods were used to ensure people continued to have contact with their loved ones such as, video calls, telephone calls and letters.
- Infection Control Champions had been implemented within the service to provide support to staff and ensure the correct guidance was being followed to keep people safe.
- The environment was well maintained and clean. Additional cleaning schedules had been implemented to lower the risk of cross transmission.
- Risk assessments had been completed to ensure people and staff in high risk groups were supported to remain safe.
- Staff were supported by the registered manager during periods of anxiety and the provider had a wellbeing helpline for staff to access if needed.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Maple Lodge (Stafford)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 06 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.