

HC-One Limited

Overdene House

Inspection report

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25 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Overdene is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection. The home accommodates up to 70 people and 48 people were living at the home at the time of our inspection.

We found the following examples of good practice.

Systems were in place to screen visitors for symptoms of Covid-19. Face to face visits between families and people had assessed as not safe at the time of our visit and as a result alternative measures such as people keeping in touch through video and phone calls.

Appropriate measures were in place to identify those who had Covid-19 and to support their physical and emotional needs appropriately. Measures within the environment reduced the risk of those who did not have Covid-19 from becoming infected.

People told us that despite the restrictions they faced at the moment; they felt safe and happy with the support they received from the staff team.

Staff wore appropriate personal protective equipment (PPE) and confirmed they had access to adequate supplies.

People living at the service and staff members had access to regular Covid-19 testing.

The registered manager had ensured staff were deployed to work in designated parts of the home. This helped to protect people from the risk of infection.

Overdene House had appointed infection control leads. Their role was to undertake daily health checks on staff and to share any changes in local or national guidance with their colleagues. One infection control lead gave us an account of how practice had changed to reduce the risk of further infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Overdene House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on Wednesday 25th November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.