

Oakview Care Home Limited

# Oakview Care Home

## Inspection report

14-20 Overfield Road  
Bartley Green  
Birmingham  
West Midlands  
B32 3BA

Tel: 01214286800

Date of inspection visit:  
24 February 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Oakview Care Home provide accommodation and nursing or personal care to up to 72 people in one building across four separate units, each of which have separate adapted facilities. Two of the units provide care and nursing care to people living with dementia. At the time of the inspection, there were 63 people using the service.

We found the following examples of good practice:

The provider was following best practice guidelines in ensuring visitors to the home did not introduce or spread COVID-19. Due to the layout of the building, in order to reduce the amount of visitors entering through the main entrance, a separate entrance was also being used for easier access to specific areas of the home and to minimise the risk of spreading infection.

Staff were adhering to Personal Protective Equipment (PPE) guidelines and extra PPE locations had been set up on each corridor. Where social distancing could not be maintained, staff took extra precautions through the use of PPE and handwashing to minimise the spread of infection.

The provider had ensured that all staff had received a personal COVID-19 risk assessment and conversations about their wellbeing were held regularly .

The care home has continued to allow visitors to enter the premises, however strict guidelines were adhered to. Visitors have to use the appropriate PPE and specific areas had been set up for people to see their visitors.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Oakview Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.