

# Ideal Carehomes (Number One) Limited

## Newfield Lodge

### Inspection report

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Date of inspection visit:  
11 November 2020

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Newfield Lodge is a residential care home providing personal care for up to 64 people aged 65 years and over in four separate units, two of which are for people living with dementia. There were 59 people using the service when we visited.

We found the following examples of good practice.

- The home was clean and well ventilated, with regular cleaning regimes in place.
- Clear signs reminded everyone at the point of entry and throughout the home about procedures for infection control.
- People isolating in their rooms had regular contact with staff who wore personal protective equipment (PPE) appropriately.
- Clear communication with staff reinforced hygiene practices, such as in shift handover and daily meetings.
- Hand sanitising points were readily accessible and staff used these frequently.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

# Newfield Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission (CQC) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.