

Hampshire County Council

Forest Court Nursing Home

Inspection report

Forest Way
Tatchbury Mount, Calmore
Southampton
Hampshire
SO40 2PZ

Tel: 02380664770

Date of inspection visit:
08 March 2021

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30 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The service provides personal and nursing care for up to 80 older people.

We found the following examples of good practice.

- Information was easily accessible on arrival or before visits to ensure visitors followed guidance, procedures or protocols to ensure compliance with infection prevention control.
- Staff wore appropriate personal protective equipment including a mask, gloves and apron when delivering personal care to all people.
- There were designated areas for donning/doffing personal protective equipment (PPE).
- Safe arrangements were in place to enable staff to appropriately socially distance during breaks.
- The service followed national guidelines regarding testing of people before admission to the service. All staff and residents were also regularly tested as part of 'whole home testing'.
- People were assessed daily for the development of a high temperature (37.8°C or above), a cough, as well as for softer signs that might indicate the presence of infection.
- All areas of the service were uncluttered to ensure cleaning could take place effectively.
- Any staff in high risk groups such as black and minority ethnic (BAME) staff had been risk assessed, and adjustments had been made.
- Staff were trained and knew how to immediately instigate full infection control measures to care for people with symptoms to avoid the virus spreading across the home.
- People and staff knew how to raise any concerns or complaints around IPC practice if they thought it was unsafe, or not effective, without fear or discrimination.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.