

Royal Mencap Society

Churchfield Avenue

Inspection report

21-23 Churchfield Avenue
Sawston
Cambridgeshire
CB22 3LA

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23 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Churchfield Avenue is a care home that provides accommodation and personal care for up to nine adults with a learning disability. At this inspection there were seven people at the home.

We found the following examples of good practice.

Visitors could visit their family member/friend by appointment. They were asked to complete a rapid COVID-19 test, had their temperature checked and completed questions around COVID-19. Visitors wore personal protective equipment (PPE) that was provided and remained socially distanced. Staff helped people to use telephones to call family and friends. This helped people stay in contact.

External visitors to the home, including health or social care professionals entered via the back entrance were asked to wait before entering. They then signed in, sanitised their hands and had their temperature checked. There may be a request to take a rapid COVID-19 test. Or disclose the result of their last COVID-19 swab test. PPE would be made available if needed.

Letters were used to update people's named relative /advocates re COVID-19 restrictions, testing and vaccinations. People and staff had individualised COVID-19 risk assessments in place.

Staff put on their PPE before starting work. Staff wore their PPE correctly. Staff were bare below the elbows and wore a minimum amount of jewellery, with long hair tied up. This promoted good infection control practice.

Staff had two rapid COVID-19 tests each week. They completed this test at home and staff waited for their results before starting work. Whole home testing was taking place and no staff or service users had refused to be tested. All service users had been vaccinated.

The home looked clean. Communal rooms had been decluttered to support effective cleaning. Windows were opened to promote good ventilation.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Churchfield Avenue

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 March 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.