

Methodist Homes

Davids House

Inspection report

Pool Road Harrow Middlesex HA1 3YH

Tel: 02088642238

Website: www.mha.org.uk/care-homes/dementia-care/davids-house

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Davids House is registered to provide care and accommodation for up to 30 people. At the time of our inspection, there were 24 people living in the home.

We found the following examples of good practice.

Comprehensive policies and procedures were in place to manage any risks associated with the COVID-19 pandemic. This included the management of people with a COVID-19 positive diagnosis. Policies and procedures were updated regularly following any changes in national guidance.

The registered manager had identified, assessed and mitigated COVID-19 related risks to people, staff and visitors. A programme of regular COVID-19 testing for both people in the home, staff, essential carers and visitors to the home was implemented. All visitors, including professionals were subject to a range of screening procedures, including showing evidence of vaccination and a negative lateral flow test before entry into the home was allowed.

To ensure people were protected against Covid19, staff took a lateral flow test every day before commencing work.

Staff had received training about Covid19, infection control, hand washing and in the use of personal protective equipment (PPE). Training records confirmed this. Staff also received infection control competency checks. This has helped assure the provider that people were protected and safe as staff had a good understanding of infection prevention and control.

The care home had supported people to keep in contact with family and friends. This contact had included socially distanced visits and phone and video calls.

An infection control policy was in place and there were standard operating procedures that were regularly updated in line with changes in government policy.

Regular audits of infection prevention and control (IPC) practice were carried out by management to assure the provider that people were protected and safe.

There was an ample supply of PPE for staff and visitors to use. Hand sanitiser was readily available throughout the service.

To reduce the risk of infection transmission, there were enhanced cleaning schedules were in place. These included regular cleaning of frequently touched areas such as handrails, light switches and door handles.

The provider ensured they kept up to date with all relevant guidance to do with the pandemic. Updates

were promptly communicated to staff, people and relatives. This and regular communication with the local authority, public health teams, community healthcare professionals and managers from other care homes helped to ensure the home carried out good infection prevention and control practice that kept people safe.

Any staff or person who had tested positive, were isolated in line with government guidance. This minimised the risk of spread of infection in the home and people and staff becoming unwell.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe? Inspect

Further information is in the detailed findings below.



Davids House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 16 February 2022 and was announced. We gave the service two working days' notice of the inspection.

Inspected but not rated

Is the service safe?

Our findings

Staffing

• The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.