

# Family Medical Centre

## **Inspection report**

56A Lowmoor Road Kirkby In Ashfield Nottingham Nottinghamshire **NG177BG** Tel: 01623757219 www.familymedicalcentrekirkby.co.uk

Date of inspection visit: 22 July 2020 Date of publication: 06/10/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

#### Ratings

Overall rating for this location	Good	
Are services safe?	Good	
Are services effective?	Good	
Are services caring?	Good	
Are services responsive?	Good	
Are services well-led?	Good	

## Overall summary

We carried out a desk based follow up inspection of Family Medical Centre on 22 July 2020. This inspection was undertaken to follow up on a breach of regulation which had been identified at our previous inspection in May 2018 in relation to good governance.

Previous reports for this provider can be accessed on our website at www.cqc.org.uk.

At this inspection we found that the requirement notice had been fully met and the service is now rated 'Good' for providing safe services.

Our key finding across the area that we inspected for this focussed inspection was as follows:

• Medicines were now safely managed at the practice. Previous issues relating to emergency medicines, the vaccination fridge, prescribing practices and controlled drugs collections had all been resolved.

Details of our findings are set out in the evidence table.

Dr Rosie Benneyworth BM BS BMedSci MRCGP **Chief Inspector of Primary Medical Services and Integrated Care** 

### Our inspection team

Our inspection team consisted of a lead CQC inspector.

## Background to Family Medical Centre

The Family Medical Centre is located at 56A Lowmoor Road, Kirkby in Ashfield, Nottinghamshire, NG17 7BG.

Regulated activities include Diagnostic and screening procedures, Family planning, Maternity and midwifery services, Surgical procedures and Treatment of disease, disorder or injury.

The Family Medical Centre is run by two GPs, both male with a salaried GP (female). The nursing team consists of an advanced nurse practitioner, one practice nurse and a health care assistant/phlebotomist. Additional practice staff include the practice manager, business/finance supervisor and the reception, administration team and cleaner.

The practice has approximately 4,260 patients and is open between 8am and 6pm Monday to Friday. Patients are also offered extended hours from 7am to 8am on Thursdays and Fridays. PC24 provides out of hours services.

Patients and staff are able to use the large car park adjacent to the practice and the practice building is accessible to patients with wheelchairs and those with restricted mobility.

The practice lies within the NHS Mansfield and Ashfield Clinical Commissioning Group (CCG). A CCG is an organisation that brings together local GPs and experienced health professionals to take on commissioning responsibilities for local health services.