

JS Medical Practice

Inspection report

107 Philip Lane
Tottenham
London
N15 4JR
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<http://www.jsmedicalpractice.com/>

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services effective?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced focussed inspection at JS Medical Practice on 13 December 2018 to follow up on issues we found at our last inspection in June 2018. A copy of our previous inspection report can be found by going to and selecting the Reports tab.

In addition to the areas which were identified for improvement under the key questions of providing effective and well-led services relating to that inspection, we also said the practice should make improvements in the following area:

- Review how to improve the security of waste storage bins outside of the three practice locations.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, its staff, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice had made improvements to the security of waste bins outside the three practice locations. At the Philip Lane and Westbury Avenue locations the clinical waste bin was secured to a fixed point with a chain and lock. At the Park Lane location, the clinical waste bin was stored in a secure area behind the practice.
- Patients with long-term conditions had a structured annual review to check their health and medicines needs were being met.
- Patients received effective care and treatment that met their needs.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- Staff who were responsible for reviews of patients with long-term conditions had received specific training.
- Staff used data to adjust and improve performance.
- Leaders demonstrated that they understood the challenges to quality and sustainability.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Professor Steve Field CBE FRCP FFPH FRCGP
Chief Inspector of General Practice

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist adviser.

Background to JS Medical Practice

JS Medical Practice has a main location at 107 Philip Lane, London, N15 4JR and branch surgeries at 104-108 Park Lane London N17 0JP (Park Lane branch), and 26 Westbury Avenue, London, N22 6RS (Westbury Avenue branch).

The practice is registered with the Care Quality Commission to carry on the regulated activities of Maternity and midwifery services, Diagnostic and screening procedures, Family planning, and Treatment of disease, disorder or injury.

JS Medical Practice is part of the NHS Haringey Clinical Commissioning Group (CCG) and provides services to approximately 12,500 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The clinical staff team at the three practice locations includes two full-time GP partners (one male and one

female) and 11 long-term part-time locum GPs (nine female, and three male). Between them the GPs work the equivalent of 7.1 full-time GPs. The clinical team is completed by a part-time female advanced nurse practitioner who is also a nurse prescriber, four female part-time practice nurses and two female part-time healthcare assistants.

The non-clinical staff consist of two practice managers both of whom work full-time, and 14 administrative and reception staff (who work a mix of full-time and part time-hours).

JS Medical Practice serves a practice population with a deprivation score that is significantly higher than the England average. For example, 36% of children are affected by income deprivation, compared to a local average of 28%, and the national average of 20%.