

St Lawrence Road Surgery

Quality Report

17-19 St Lawrence Road, North Wingfield,
Chesterfield Derbyshire S42 5LH

Tel: 01246 851029

Website: stlawrence.gpsurgery.net

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of St Lawrence Road Surgery on 2 September 2015. A breach of legal requirements was found, in that a risk assessment had yet to be completed to determine the risks of exposure to legionella. Overall the practice was rated as good with requires improvement for the safe domain.

After the comprehensive inspection, the practice wrote to us to say what action they had, and were taking to meet the legal requirement in relation to the breach.

We undertook a desk based review on 20 July 2016 to check that the provider had completed the required actions, and now met the legal requirement. We did not visit the practice as part of this inspection. This report only covers our findings in relation to those requirements.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Lawrence Road Surgery on our website at www.cqc.org.uk.

Our finding across the area we inspected was as follows:

The practice had taken appropriate action to meet the legal requirement.

Overall the practice is rated good including the safe domain.

An assessment had been completed to determine the risks of exposure to legionella, and an action plan and control measures were in place to eliminate and manage the risks identified in the report to ensure the services were safe.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

We found the provider had taken appropriate action to ensure the services are safe.

- Formal systems were in place to assess, eliminate and control risks associated with the exposure to legionella.
- A legionella risk assessment of St Lawrence Road Surgery was undertaken on 8 October 2016. An action plan and control measures were in place to eliminate and manage the risks identified in the assessment.

Good



St Lawrence Road Surgery

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC inspector undertook the inspection.

Background to St Lawrence Road Surgery

St Lawrence Road Surgery is run by a partnership of two GPs, and provides primary medical services to 4,475 patients living in North Wingfield and the surrounding area. There are several small villages in the catchment area, which are isolated. One of the key challenges is access to the practice from public transport and services.

The area has a high rate of respiratory disease largely relating to the past coal mining industry.

The clinical team includes two GP partners, a salaried GP (two female, one male). There is also an advanced nurse practitioner, two practice nurses, a healthcare assistant and two phlebotomists to collect blood samples.

The team are supported by reception, administrative and secretarial staff, and includes a practice manager, an office supervisor, an accounts manager and an operations manager who is also the care co-ordinator and secretary.

The practice is a teaching practice for third year and fifth year medical students. These are students undergoing a programme of medical education to become doctors.

The practice hold a General Medical Service (GMS) contract with NHS England to deliver primary medical services. The practice is open Monday to Friday from 8am to 6.30pm.

The practice has opted out of providing out-of-hours cover to its patients. If patients require a GP outside of normal working hours they are advised to contact the GP out of hours service provided by Derbyshire Health United.

Why we carried out this inspection

We undertook a desk based review of St Lawrence Road Surgery on 20 July 2016. This review was carried out to check that improvements had been made to meet a legal requirement, following our comprehensive inspection on 2 September 2015. We reviewed the practice against one of the five questions we ask about services: is the service safe.

How we carried out this inspection

We did not visit the practice as part of this review. We reviewed the information the practice sent us, which detailed the actions they had taken to meet the legal requirement in relation to Regulation 17: Good Governance. We also spoke with the practice manager.

Are services safe?

Our findings

A comprehensive inspection on 2 September 2015 found that a risk assessment was planned, but had yet to be completed to identify the risks of exposure to legionella. (Legionella is a term for a particular bacterium which can contaminate water systems in buildings). Overall the practice was rated as good with requires improvement for the safe domain.

Following the inspection, the practice wrote to us to say what action they had, and were taking to ensure formal systems were in place in regards to the above issue.

This review found that formal systems were in place to assess, monitor and manage risks associated with the exposure to legionella to ensure the services were safe.

A legionella risk assessment of St Lawrence Road Surgery was completed on 8 October 2015. Records showed that an action plan and control measures were in place to eliminate and manage the risks identified in the assessment.

The practice manager confirmed that all required prevention work had been completed, except for the work relating to the removal of two cold water tanks. Derbyshire County Community Health Services NHS estates team were due to undertake this work, with a view to completing this by the end of September 2016.