

Southside Specialist Dementia Care Ltd

The Beeches Care Home

Inspection report

17 Waterfall Lane
Rowley Regis
West Midlands
B65 0BL

Tel: 01215595055
Website: www.jwcare.co.uk

Date of inspection visit:
10 November 2020

Date of publication:
14 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Beeches Care Home is a residential care home providing personal care for up to 17 people aged 65 and over who may have dementia. At the time of the inspection the service was supporting 12 people.

We found the following examples of good practice.

The provider had taken steps to ensure people could maintain relationships safely. One person was supported to have socially distanced walks in the park with a loved one who wore person protective equipment (PPE).

The service had developed a smart phone application to enable staff to instantly update cleaning schedules, care plans and other records. This minimised the spread of infection as staff could update records electronically.

The provider had plans to change the layout of the home to support the control of infection. Plans included changing an office space into a visitor room in close proximity to the entrance. This meant people could see visitors in a separate space from other people who lived at the home.

The provider offered incentives to staff who worked an extra shift at short notice. Therefore, people's needs were met without the use of agency staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

The Beeches Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.