

HC-One Oval Limited

Barton Brook Care Home

Inspection report

201 Trafford Road
Eccles
Manchester
Lancashire
M30 0GP

Tel: 01617878437

Date of inspection visit:
15 July 2021

Date of publication:
04 August 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Barton Brook care home, operated by HC-One Care Ltd, is located in Eccles, Greater Manchester. It provides accommodation and personal care (including nursing care) and is registered with the CQC to provide care for up to 120 people. At the time of this inspection there were 92 people using the service. The home is arranged into four specialist units, known as Monton, Brindley, Moss and Irwell. We visited Moss and Irwell unit during this inspection.

We found the following examples of good practice.

The building was clean and well-maintained. Where possible windows were open to provide ventilation, and good use was made of the large garden areas. There were comprehensive cleaning and disinfection schedules in place to help minimise the risk of infection transmission.

All visitors to the home were screened for COVID-19. This included having their temperature and oxygen saturation levels taken, and taking a lateral flow covid test (LFD) prior to entry. Information was displayed throughout the buildings to remind people to be careful about infection transmission, to wash their hands and to comply with government guidance around wearing personal protective equipment (PPE).

Appropriate arrangements were in place for new admissions to the home. This included a detailed assessment, confirmation of a negative COVID-19 test, and a period of isolation on arrival at the service.

Staff had received infection prevention and control training. This included training on the correct use of PPE. There was an ample supply of PPE and we observed staff wearing it correctly.

All staff and people living at the service were regularly tested for COVID-19, in line with current government guidance. There had been a good take up of the vaccination from staff, and everyone who lived at Barton Brook had received two doses of the vaccine.

The manager had an 'open door' management approach and was on hand to offer emotional support to staff. The provider's counselling service was available for anyone who needed additional help.

The service supported people to receive visits from family and friends, in line with local public health guidance. Designated visiting rooms were provided. In addition, people were helped to stay in touch through phone and video calls.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Further information is in the detailed findings below.

Inspected but not rated

Barton Brook Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 15 July 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.