

Bedford Borough Council

Southway

Inspection report

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Bedford
Bedfordshire
MK42 0PX

Tel: 01234267737

Date of inspection visit:
02 November 2020

Date of publication:
13 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Southway is a residential care home providing personal and respite care to people. At the time of the inspection there were 40 people living at the service and one person staying at the service on respite care. Respite care is when a person requires temporary support and stays in a home short term.

We found the following examples of good practice.

A room has been allocated for the exclusive use of visitors which can only be accessed from an external door. The room has been laid out to enable safe social distancing at all times. Visits were scheduled for 20-minute periods and were cleaned in between visits by staff. The registered manager had also purchased head phones for use by people when making telephone and video calls enhancing their ability to hear and have private conversations.

The provider was participating in the whzan programme which enabled staff to complete observations of temperature, blood pressure and oxygen saturations and interpret these to identify where people's health conditions were deteriorating so early medical intervention could be sought, which in some cases could help avoid unnecessary hospital admissions.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Southway

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 02 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.