

Dr. John Younghusband

Younghusband & Associates Dental Surgery

Inspection report

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Date of inspection visit: 27 January 2022

Date of publication: 09/03/2022

Overall summary

We undertook a follow up desk-based review of Younghusband & Associates Dental Surgery on 27 January 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had access to a specialist dental adviser.

We undertook a comprehensive inspection of Younghusband & Associates Dental Surgery on 23 September 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Younghusband & Associates Dental Surgery dental practice on our website www.cqc.org.uk.

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 23 September 2021.

Background

Younghusband & Associates Dental Surgery is in the London Borough of Sutton and provides NHS and private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces, including dedicated parking for people with disabilities, are available near the practice. The practice has made adjustments to support patients with additional needs.

The dental team includes the principal dentist, two dentists, two dental nurses, a trainee dental nurse and a receptionist. The practice has four treatment rooms.

For the desk top review, we reviewed evidence sent to us by the provider and also carried out a telephone interview with the principal dentist.

The practice is open:

Monday to Friday from 9.00am to 5.00pm (closed between 1.00pm to 2.00pm for lunch).

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on we found the practice had made the following improvements to comply with the regulation:

- The practice had an appointed Radiation Protection Supervisor and a Radiation Protection Advisor. The practice demonstrated that the Radiation protection file was up to date and equipment was serviced.
- A lone worker risk assessment had been undertaken and was in place for when staff, in particular the dental hygienist, worked alone.
- The automated external defibrillator (AED) pads had been replaced and a system was in place to alert the practice as to when all medical emergency equipment was due to be replaced.
- There was an effective system in place for tracking referrals.
- The practice had completed the required re-registration with the Health Safety Executive under the 2017 Ionising Radiation Regulation requirement.
- The practice demonstrated that radiograph audits were being undertaken by all dentists in the practice.
- The practice demonstrated that portable appliance testing (PAT) was carried out on appliances. A five-year fixed wire installation test had been completed. The report demonstrated that the electrical system had passed and was “satisfactory”.

Governance and management

Staff had clear responsibilities roles and systems of accountability to support good governance and management.

The practice had a system of clinical governance in place which included policies, protocols and procedures that were accessible to all members of staff and were reviewed on a regular basis.

Continuous improvement and innovation

The practice had quality assurance processes to encourage learning and continuous improvement. These included audits of dental care records, disability access, radiographs and infection prevention and control.