

# Old Station Surgery

## Quality Report

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Date of inspection visit: 15 July 2016

Date of publication: 03/08/2016

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

Overall rating for this service

Good



Are services safe?

Good



# Summary of findings

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## Overall summary

### Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of the Old Station Surgery on 6 October 2015. A breach of legal requirements was found in that robust systems were not in place, to assess and mitigate health and safety risks across all three sites where services were provided. Overall the practice was rated as good with requires improvement for the safe domain.

After the comprehensive inspection, the practice wrote to us to say what action they had, and were taking to meet legal requirements in relation to the breach.

We undertook this desk based review on 15 July 2016 to check that the provider had completed the required actions, and now met the legal requirements. We did not visit the practice as part of this inspection. This report only covers our findings in relation to those requirements.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Old Station Surgery on our website at [www.cqc.org.uk](http://www.cqc.org.uk).

Our finding across the area we inspected was as follows:

The practice had taken appropriate action to meet the legal requirements in relation to the breach.

Overall the practice is rated good including the safe domain.

The systems to assess and mitigate health and safety risks across all three sites had been strengthened, to ensure the services were safe.

**Professor Steve Field (CBE FRCP FFPH FRCGP)**  
Chief Inspector of General Practice

# Summary of findings

## The five questions we ask and what we found

We always ask the following five questions of services.

### **Are services safe?**

The practice is rated as good for providing safe services.

**Good**



- The systems to assess and mitigate health and safety risks across all three sites had been strengthened, to ensure the services were safe.
- Health and safety risks were assessed and documented on a site specific basis.
- A legionella risk assessment of the Old Station Surgery and the Kirk Hallam branch surgery was completed on 9 March 2016. An action plan and control measures were in place to eliminate and manage the identified risks.
- The branch surgery at Cotmanhay was newly built in 2016. To comply with health and safety regulations a risk assessment was completed, and control measures were put in place to minimise the risk of exposure to legionella.

# Old Station Surgery

## Detailed findings

### Our inspection team

#### **Our inspection team was led by:**

The inspection was undertaken by a CQC inspector.

## Background to Old Station Surgery

Old Station Surgery is run by a partnership of seven GPs, and provides primary medical services to approximately 14,428 patients. The level of deprivation within the practice population is above the national average.

The practice holds the General Medical Services (GMS) contract to deliver primary medical services.

The practice operates from a main surgery at Ilkeston, and branch surgeries at Kirk Hallam and Cotmanhay. Patients can attend the services at all three sites.

The clinical team includes seven GP partners and three salaried GPs. The practice had male and female GPs. In addition to GPs, the practice employs five nurses and three healthcare assistants. The clinical team is supported by a full time practice manager, a senior administrator and reception and administration staff.

The main practice opens from 8am to 6.30pm on a Monday, Tuesday, Wednesday, and Friday. Extended hours surgeries are offered from 7am on Thursdays, and from 8.30am to 11.30am on Saturdays.

The practice has opted out of providing out-of-hours services to its own patients. This service is provided by Derbyshire Health United (DHU).

## Why we carried out this inspection

We undertook a desk based review of the Old Station Surgery on 15 July 2016. This was carried out to check that improvements had been made to meet a legal requirement following our comprehensive inspection on 6 October 2015. We reviewed the practice against one of the five questions we ask about services: is the service safe. This is because the service was not meeting certain legal requirements.

## How we carried out this inspection

We did not visit the practice as part of this review. We reviewed the information the practice sent us, which detailed the actions they had taken to meet the legal requirements in relation to Regulation 12: Safe Care and Treatment. We also spoke with the practice manager.

# Are services safe?

## Our findings

A comprehensive inspection on 6 October 2015 found that robust systems were not in place, to assess and mitigate health and safety risks across all three sites where services were provided. This included risk assessments and control measures to minimise the risk of exposure to Legionella. (Legionella is a term for a particular bacterium which can contaminate water systems in buildings).

Following the inspection, the practice wrote to us to say what action they had, and were taking to address the above issues. The changes would be completed by 28 February 2016.

This review found that:

- The systems to assess and mitigate health and safety risks across all three sites had been strengthened, to ensure the services were safe.
- Risks had been re-assessed and documented on a site specific basis. Staff completed a health and safety check every three months across all sites.
- A legionella risk assessment of Old Station Surgery and the Kirk Hallam branch surgery was completed on 9 March 2016. An action plan and control measures were in place to eliminate and manage the identified risks.
- The branch surgery at Cotmanhay was newly built in 2016. To comply with health and safety regulations a risk assessment was completed, and control measures were put in place to minimise the risk of exposure to legionella.