

The Charlotte Straker Project

Charlotte Straker House

Inspection report

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15 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Charlotte Straker House is a care home that provides accommodation, nursing and personal care for up to 32 people, some whom may live with dementia.

We found the following examples of good practice.

- Systems were in place to help prevent people, staff and visitors from catching and spreading infection. A portable handwashing sink had been put in the summerhouse which was located in the grounds. Everyone had to wash their hands in the sink before going into the home.
- There was sufficient personal protective equipment (PPE) such as aprons, gloves and masks. Staff were wearing this appropriately when we visited. Staff had undertaken training in putting on and taking off PPE and other Covid-19 related training.
- There had been no known cases of Covid-19 at the home. An isolation unit with specific zones and procedural guidance was in place for anyone becoming unwell, returning from hospital or being admitted from their own home. People and staff were monitored closely for any signs or symptoms of Covid-19. Staff were tested weekly and people every 28 days. People were supported with social distancing.
- Infection control audits and checks were carried out. The registered manager spoke positively about the hard work and dedication staff had shown, which had helped to minimise the impact of the pandemic on people's health and wellbeing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Charlotte Straker House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 15 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.