

Marian House Care Home Limited

# Marian House

## Inspection report

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Marian House is a care home providing personal care to people with learning disabilities and autism who have complex needs. The home can support up to 20 people. At the time of the inspection 16 people were living at Marian House.

We found the following examples of good practice.

To promote positive wellbeing, staff supported people with a range of arts, crafts and cooking. New sensory equipment was purchased and garden parties for staff and people to celebrate events such as Gay Pride and St George's day had been arranged.

A visiting protocol was developed in consultation and partnership with relatives to ensure this was developed in the best interests of people living at Marian House. The home was currently closed to visitors but during times of fewer restrictions, relatives were supported to have window visits and maintain contact through video and telephone calls and regular updates by email. A dedicated, indoor visitor's room had been identified for future use which affords people space to socially distance.

Professionals visiting the home had their temperatures taken on arrival and were informed of the procedure and expectations for visiting by a notice placed on the front door of the home.

Staff were given an alternative entry which took them straight into the garden and to the dedicated staff changing room. Staff were provided with scrubs and early on in the pandemic were given 'home packs' which included Personal Protective Equipment and hand sanitiser to minimise infection risks outside of work, particularly for those who used public transport.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Marian House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8th December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.