

RKS Care Limited

# Field House Residential Home Limited

## Inspection report

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West Midlands  
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Date of inspection visit:  
18 December 2020

Date of publication:  
14 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Field House Residential Home is a care home that provides accommodation and personal care to a maximum of 21 people. At the time of the inspection 17 people were using the service.

We found the following examples of good practice.

- People who were unable to self-isolate were cohorted together and cared for by specific staff members. This helped to manage the spread of infection whilst recognising people's individual needs.
- The registered manager had staggered shifts to support staff to socially distance whilst preparing to start work. Two rooms had been allocated for staff to change into their uniforms.
- A new document was used by staff to record people's temperature, food and fluid intake and any COVID-19 symptoms. This supported staff to monitor people for any decline in their health and to ensure people's needs were met.
- The registered manager had demonstrated the use of Personal Protective Equipment (PPE) during a resident meeting. This meant that people were familiar with the use of equipment such as masks.
- The home had a colour coded cleaning system for different floors. This meant that equipment such as mop buckets were only used in one area. This helped to prevent the spread of infection.
- The registered manager met with staff on a monthly basis to carry out a COVID-19 support session. This gave staff the opportunity to discuss how the pandemic had impacted them.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Field House Residential Home Limited

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 18 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were not always assured that the provider's infection prevention and control policy was up to date. The registered manager had identified that the IPC policy had not been updated to address COVID-19 and was planning to address this.

We have also signposted the provider to resources to develop their approach.