

Mr & Mrs K Taylor
Collyhurst

Inspection report

31-33 Nuneaton Road
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Warwickshire
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25 August 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Collyhurst is a care home, providing support, personal care and accommodation for up to 34 people. Collyhurst provides care to people over the age of 65, some of whom are living with health care conditions such as dementia. At the time of our inspection visit 23 people lived at the home.

We found the following examples of good practice.

- The provider had converted a bungalow at the property into a visiting and testing space. This was external to the main building with a glass screen and speaker system to enable people and their relatives to see each other safely and in private whilst keeping safe. The visiting room had also been used successfully by health professionals to complete visits to people who have required assessment during the pandemic.
- The provider had supported staff at the service both emotionally and financially during the pandemic and recognised the impact COVID-19 had had on staff and their families.
- The provider had employed further domestic staff to ensure increased cleaning was in place and this did not detract from care staff's time for people using the service.
- The provider had built strong relationships with a local supplier of PPE to ensure they had sufficient supplies should there be a second wave of COVID-19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Collyhurst

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.