

Pinnacle Care Ltd

# Elmhurst Assisted Living And Care Facilities

## Inspection report

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25 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Elmhurst Assisted Living and Care Facilities is a care home registered to support up to 11 people. The home supports older and younger adults who may have a mental health illness or live with dementia. At the time of the inspection, eight people were living there.

We found the following examples of good practice.

- People were supported to stay safe when out in the community. The registered manager risk assessed different settings people were due to visit, such as the hairdressers, to ensure they were safe for individuals to use.
- Where people were able, they were supported to wear Personal Protective Equipment (PPE) when in the community, or when they received visitors to help maintain their safety.
- Staff had adjusted their working hours to 12 hour shifts, to minimise the amount of different staff entering the building.
- PPE outbreak kits had been prepared, so if there was a positive case recorded within the home, the staff could respond promptly and efficiently.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.