

# Consensus (2013) Limited

# Cheshire House

## Inspection report

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Sale  
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Date of inspection visit:  
10 November 2020

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Cheshire House is a small home in the community providing support for up to eight people with a mental health need, autism and / or a learning disability. Each person has their own self-contained flat and there is a small communal lounge and garden. People receive one to one support depending on their assessed need and share the support of two waking night staff.

We found the following examples of good practice.

- Social stories, which included photographs of members of staff, were used to support people to understand changes around social distancing rules, the COVID-19 testing procedures and why PPE was required.
- People had been supported to change their usual routines. Alternative activities had been introduced, for example having a 'pop up' café in the home as people missed going out to eat and supporting a person to arrange their photographs into computer presentations.
- Clear policies and procedures were in place covering all aspects of COVID-19 support, including if people or staff became COVID-19 positive.
- Additional staff training for COVID-19 and infection control had been completed. Good contact with the local authority infection control team had been established.
- Video conferencing had been used to complete an assessment for a new admission, with documents being shared via the video link. Transition visits had been arranged, with additional precautions in place to reduce the risks of a COVID-19 infection.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

**Inspected but not rated**

# Cheshire House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.