

Logini Care Solutions Ltd

# Alexandra Nursing & Residential Home

## Inspection report

Doncaster Road  
Thrybergh  
Rotherham  
S65 4AD

Tel: 01709850844

Date of inspection visit:  
25 February 2022

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## Ratings

Overall rating for this service

Requires Improvement ●

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Alexandra Nursing and Residential Home is a residential care home providing personal and nursing care registered to support up to 47 older people, including those living with dementia. At the time of the inspection there were 38 people living at the home. The service operates over three floors in a single building, and has access to a large garden.

We found the following examples of good practice:

Staff knew people at the service well and were aware of the importance of supporting people's wellbeing during the pandemic.

Staff encouraged people to participate in activities to reduce feelings of isolation, and facilitated video calling for people to stay in touch with their loved ones.

An enhanced cleaning schedule of high touch areas was in place and a deep clean was conducted nightly.

All visitors to the service were required to complete a lateral flow test prior to accessing the home, and were provided with appropriate PPE. The service completed risk assessments to support people to spend time with their relatives.

Visitors accessed the home not only through the main reception, but also through various fire doors to minimise the areas of the home they walked through.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Alexandra Nursing & Residential Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- Visitors were welcome to the service. A visitor advised us the service had been communicative during the recent outbreak at the home and used video call facilities to ensure they could stay in touch with their relative.
- There was one person designated as an essential care giver, and the registered manager understood this role.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.