

## Humber Teaching NHS Foundation Trust Granville Court

#### **Inspection report**

4 Granville Court The Esplanade Hornsea North Humberside HU18 1NQ Date of inspection visit: 11 March 2021

Date of publication: 15 April 2021

Tel: 01964561322 Website: www.humber.nhs.uk

Ratings

### Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated** 

## Summary of findings

#### **Overall summary**

Granville Court is residential care home providing accommodation, nursing and personal care to people with learning disabilities and/or autism. There are three separate bungalows on the site and a main building where the office is located. The service is registered for up to 20 people. 14 people were living at the service at the time of inspection.

We found the following examples of good practice.

Staff had been creative in supporting people with changes to reduce people's anxieties. For example, staff had created scrubs in line with peoples likes and interests.

Staff felt well supported. Regular supervision and small team meetings were held to encourage staff to share any concerns in relation to COVID-19. Staff also had the opportunity to speak with one of the providers psychologists through drop-in sessions.

The provider had purchased a portacabin with separated changing areas. This allowed staff and visitors to change their clothes prior to entering the service.

National guidance was being followed to ensure staff and people living in the service were regularly tested for COVID-19. Where this was not appropriate risk assessments had been completed to mitigate any risk.

When people had to isolate, boxes had been prepared with items to support people with isolation. For example, DVDs and sensory items.

Regular communication had been promoted with relatives. The provider had updated their procedures in line with Government guidelines to allow for indoor visits. 'Practice visits' had been carried out to ensure these visits were supported in a safe way.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

#### Is the service safe?

Further information is in the detailed findings below.

**Inspected but not rated** 



# Granville Court

#### **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

## Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.