

Gracewell Healthcare Limited

Gracewell of Sway

Inspection report

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04 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Gracewell of Sway is a care home which provides accommodation and personal care to up to 68 older people, some of whom live with dementia. □

We found the following examples of good practice:

- The service had appointed a dedicated COVID Co-Ordinator to deal with all the visitor bookings and testing of staff and visitors to ensure people were kept safe and that visitors had a point of contact for any queries or concerns.
- People were supported to keep in touch with families and visits were planned and well organised to reduce risk and avoid the potential spread of infection. The provider had converted a room and installed a full screen halfway across the room with separate access for people and their visitors. This room had a built-in microphone to aid communication.
- Cleaning staff had cleaning schedules, which they were required to complete which included evidence that high touch areas were regularly cleaned. Cleaning staff also had rotas to clean the visitors lounge before and after visitors had seen their family members.
- Staff were trained and knew how to immediately instigate full infection control measures to care for people with symptoms to avoid the virus spreading to other people and staff members. Arrangements were in place so staff could appropriately socially distance during breaks, handovers and meetings.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that people were protected by the prevention and control of infection.

Inspected but not rated

Gracewell of Sway

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the infection prevention and control (IPC) practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 04 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.