

Willover Property Limited

Abbeydale - Derby

Inspection report

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12 January 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Abbeydale - Derby is a nursing home registered to provide accommodation for up to 41 older people. The service can support people living with dementia or have a physical disability. At the time of the inspection 27 people were using the service.

We found the following examples of good practice.

Visitors, including professionals were subject to screening procedures, this included vaccination status and hand washing facilities.

There was a programme of regular COVID -19 testing for staff and people living in the service. This ensured action could be taken if anyone had a positive test.

Staff had received training in infection prevention and control. Staff were observed wearing personal protective equipment (PPE) appropriately. PPE stations were available across the service, to ensure staff had access to PPE when required.

The home was clean and tidy. Domestic staff levels had increased, and deep cleaning also took place in between occupants.

During the COVID - 19 outbreak the provider had closed the home to non-essential visitors. People were supported to continue to maintain contact with their relatives and friends through telephone calls and video calls.

The infection prevention and control policy was up to date with the latest guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Abbeydale - Derby

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on Wednesday 12 January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.