

Heera Care Ltd

# The Grange

## Inspection report

Everest Road  
Scunthorpe  
DN16 3EF

Tel: 01724784333

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19 November 2020

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08 December 2020

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

The Grange is a residential care home providing accommodation and personal care for older people and younger adults, some of whom may be living with dementia, physical disability, sensory impairment and mental health conditions. We inspected this single storey designated care setting which is intended to support 14 people discharged from hospital who have tested positive for Covid -19. At the time of our inspection four people were living at the home.

We found the following examples of good practice.

- Two lounges had been designed to enable face to face visiting indoors reducing the risk of social isolation.
- All doors in shared facilities had signs indicating the maximum numbers of staff or residents who could access the space at any one time.
- A fog machine was used to clean rooms before new residents were admitted to prevent cross infection.
- All equipment, for examples hoists and wheelchairs had labels attached to identify when they were last cleaned.
- Staff had completed training which enabled them to do basic observations for example, temperatures and oxygen levels.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# The Grange

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 19 November 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.