

Lansglade Homes Limited

Beacon House

Inspection report

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28 October 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

We found the following examples of good practice.

- Beacon House provides accommodation, support and care, including nursing care, for older people, some of whom may be living with dementia. The home was clean and airy. All areas in the home were thoroughly cleaned each day with some additional cleaning procedures for `high traffic areas` taking place several times a day. Infection control audits were completed daily, weekly and monthly. These were effective in identifying any shortfalls and actions were taken promptly.
- Staff were provided with Personal Protective Equipment (PPE) and a designated PPE champion on each shift ensured staff were wearing their PPE in line with national guidance. Staff we seen were wearing their PPE the correct way.
- The provider's admission and visiting policies were robust and staff adhered to these. Visits from family members were booked in advanced and facilitated outdoors or indoors. The room used for indoor visits was next to the front entrance and a transparent plastic shield separated visitors from people.
- When people were admitted into the service, they were accommodated on the top floor in the isolation unit for 14 days after which they could move into their permanent room. People and staff were regularly tested and contingency plans were in place in case any of the test results came back positive COVID-19.
- Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed. There was support for staff in place which included provision of training and regular supervisions.
- A robust package of policies, procedures and guidance had been developed which the registered manager had successfully implemented at the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Beacon House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 28 October 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.