

Amicura Limited

# The Glen Care Home

## Inspection report

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Lancashire  
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Date of inspection visit:  
03 February 2021

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24 February 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

The Glen Care Home provides accommodation for persons who require nursing or personal care. All the accommodation is located on the ground floor of the building. The care home accommodates 48 people including people living with dementia. At the time of the inspection there were 44 people living at the care home.

We found the following examples of good practice.

- The registered manager had ensured staff could access comprehensive and informative training in various aspects of infection control. Staff confirmed they felt confident in the training and this helped them deliver care based on best practice.
- The environment had been arranged to minimise the risk of infection and was clean and clutter free.
- Information was gathered from visitors to help minimise the risk and spread of infection.
- Risk assessments were carried out to minimise the risk and spread of infection.
- Processes to minimise the risk of infection were carried out by staff. For example, temperature checks, safe waste disposal and increased cleaning of the home took place.
- Covid-19 policies and risk assessments were available and known by staff.
- Checks and audits were carried out on the cleanliness of the home and action taken if this was needed.
- Adequate handwashing facilities, infection control gel and personal protective equipment (PPE) was available to support best practice.
- Staff supported people to use electronic tablets and telephones to maintain contact with loved ones.
- People were supported to access health professional advice and maintain their well-being.
- The service was taking part in the whole home testing process. People at the home were supported to decide if they wanted to participate. If people were unable to make this decision for themselves, best interest discussions were held with relatives and documented.
- Appropriate signage was displayed throughout the home to promote best practice.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Glen Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 03 February 2021 and was announced.

# Is the service safe?

## Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.