

Franklin Care Group Limited

Franklin House Limited

Inspection report

Franklin House
Franklin Street
Oldham
OL1 2DP

Tel: 01616787870

Website: www.franklincaregroup.co.uk

Date of inspection visit:
19 February 2021

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05 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Franklin House is a care home that provides 24-hour residential care for up to 39 people, some of whom are living with dementia. At the time of our inspection there were 34 people living at the home.

We found the following examples of good practice.

The home was clean and well-maintained. The communal areas had recently been refurbished and provided pleasant spaces for people to spend time in.

There was a screening procedure in place for visitors to the home, to help minimise infection transmission. This included completion of a health questionnaire, temperature checking and completion of a lateral flow COVID-19 test.

Staff had received infection prevention and control training, including how to safely put on and take off PPE. There was plenty of PPE available throughout the home and we observed staff wearing it correctly.

People who used the service and staff were regularly tested for COVID-19 in line with government guidance and had been vaccinated against it.

Staff helped people to stay in touch with family and friends through phone and video calls and through social media. Some 'window' visits were permitted.

The service had coped well with a recent outbreak of COVID-19.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Franklin House Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 19 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date