

HC-One Limited

Westleigh Lodge

Inspection report

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Date of inspection visit:
29 January 2021

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11 February 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Westleigh Lodge is situated in Leigh, Greater Manchester and provides nursing care for up to 48 people living with dementia. This purpose-built home is made up of two units spread over two floors. At the time of our inspection 43 people were living at Westleigh Lodge.

We found the following examples of good practice.

A robust process was in place for any professional visitors to the home. Each visitor was required to complete a lateral flow test (LFT), sign a declaration confirming they were well, had no symptoms or been in contact with others who did, have their temperature checked and put on PPE. Providing the LFT was negative they were then allowed into the home.

For people receiving end of life care, visiting was permitted. Relatives had to follow the same process as professional visitors and were escorted directly to the room by a staff member, where they were asked to remain, using the call bell to summon staff should they need anything.

A visiting pod had been created on an external wall, which allowed relatives to access this without entering the home, whilst people could access the room internally. Each person's family had been allocated a set visiting time each week, with only two people from a support bubble allowed. Following a visit, the pod was sanitised, the doors left open to ventilate the room and 30 minute gap left until next visit.

The home had implemented cohorting effectively, with staff allocated to specific floors within the home. Breaks were taken on that floor and access to the smoking area limited to promote distancing.

The home had repurposed washrooms on each floor to create donning and doffing stations, where staff put on and took off PPE. To help in minimising the spread of infection, staff travelled to work in their own clothes, changing into their uniform on arrival before putting on PPE. Clothes were stored in sealed bags in the changing room.

The home had effective cleaning procedures in place. Frequent touch points were cleaned at least four times per day and the home had introduced the use of chloride tablets to help sanitise surfaces.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Westleigh Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 29 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.