

Voyage 1 Limited

Mandalay

Inspection report

13 Bridge Street
Witham
Essex
CM8 1BU

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Date of inspection visit:
15 January 2021

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10 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Mandalay accommodates up to six people with learning disabilities in a detached house in the centre of Witham. At the time of our inspection there were four people living at the service.

We found the following examples of good practice:

Staff supported people in a personalised manner to remain safe, adapting their approach in line with each person's needs.

The provider had ensured that when usual staff were not available, people received support from consistent staff. The new temporary staff had got to know people well, which had helped minimise distress from the COVID-19 pandemic.

The property was easy to clean and this minimised the risk of infection. The layout of the building meant people could be easily isolated, with each person having a dedicated area for their personal use.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Mandalay

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 15 January 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.