

Bodmin Road Health Centre

Inspection report**Bodmin Road Health Centre****Bodmin
Road****Sale****Cheshire****M33 5JH**

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Website:

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Are services effective?

Good



Are services caring?

Good



Are services responsive?

Good



Are services well-led?

Good



Overall summary

We carried out an announced comprehensive inspection of Bodmin Road Health Centre on 25 March 2019 as part of our inspection programme. The practice was previously inspected in January 2015 when they were rated good overall.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups. At this inspection we found that:

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.

- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The provider should:

- Consider reviewing the process to monitor high risk drugs and ensure it is failsafe. The inspection team were provided with evidence after the inspection that this was being addressed.
- Review actions from minutes, significant incidents, safety alerts and other communications identify the person responsible for the action and ensure they are closed and reviewed.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to Bodmin Road Health Centre

Bodmin Road Health Centre is the location for Bodmin Road Medical Practice and is situated in Bodmin Road, Sale, Cheshire. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities diagnostic and screening procedures, maternity and midwifery services, family planning, treatment of disease, disorder or injury and surgical procedures.

The practice delivers primary care under a General Medical Services contract between themselves and NHS England. As part of Trafford Clinical Commissioning Group (CCG) they are responsible for a population of approximately 8000 patients within the surrounding areas of Altrincham and Sale. The practice is fully computerised and registered under the Data Protection Act 1984.

There is a mixed gender GPs, three males and four females, assisted by two practice nurses and a health care assistant. The clinical team are supported by a practice manager, a reception supervisor and a team of reception and administration staff. This is a long-standing training practice and offers appointments to patients with trainee GPs who are clinically monitored.

The practice population is mainly white British with less than 10% diversity and the area is situated in the lowest level of deprivation based on levels between one and ten, with ten being the least deprived. In England people living in the least deprived areas of the country live around 20 years longer in good health than people in the most deprived areas. Approximately one third of the patients registered at this practice is over the age of 65.