

Parkcare Homes (No.2) Limited

Rose Court

Inspection report

12 Bradgers Hill Road
Luton
Bedfordshire
LU2 7EL

Tel: 01582452258

Date of inspection visit:
17 November 2020

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10 December 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Rose Court provides care and accommodation to adults with a learning disability. At the time of our inspection there were eight people living at the home.

We found the following examples of good practice.

Staff adapted visiting routines to support people to see and speak with their relatives when they were not able to come to the home, by taking the person to visit their relative.

One self-contained area of the home identified for isolation and zoning purposes, which would allow people to isolate in a range of rooms and with dedicated staff.

Staff complied with the requirement to use PPE and had worked with people so that they also understood the need for this.

The provider supported staff through risk assessments to make decisions about whether they wished to continue working and what they needed to do this.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection.

People were cared for exclusively by the home's own staff and systems were in place to ensure that as much as possible, including staff staying onsite if there was an outbreak.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines

Inspected but not rated

Rose Court

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 18 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.