

The Disabilities Trust

# Brain Injury Rehabilitation Trust - Bristol Road

## Inspection report

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01 December 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Brain Injury Rehabilitation Trust – Bristol Road is a rehabilitation service for up to eight people who have an acquired brain injury. At the time of inspection, the service was providing accommodation and personal care to seven people.

We found the following examples of good practice.

Personal Protective Equipment (PPE) stations where staff could sanitise their hands, put on and take off the appropriate PPE were placed throughout the building in key areas. Staff wore gloves, masks and aprons as a minimum during the outbreak and also wore visors when supporting people who had tested positive for COVID-19.

The home was not currently allowing visitors because of the outbreak of COVID-19 in the home. Prior to the outbreak visits were supported in the garden where social distancing and PPE were required.

Staff took the time to support people to understand why staff were wearing PPE and why they had to isolate. People had adapted to the restrictions well and were supported to maintain contact with families through phone and video calls.

Staff received additional Infection control training and PPE training remotely. The training materials were also sent to each staff member for reference should they need it.

The provider responded swiftly when people tested positive for COVID-19 and supported them to isolate immediately and ensure all areas of the home were sanitised and disinfected through a deep clean.

The provider has established a COVID-19 response team that supports all staff members in their employment during the pandemic with any concerns or requirements they may have. The provider also utilises an employee assistance helpline for staff to use should they require.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 01 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.