

Indigo Care Services Limited

Ashlea Lodge

Inspection report

Hylton Road
Sunderland
SR4 7AB

Tel: 01915109405

Date of inspection visit:
06 November 2020

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19 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Ashlea Lodge accommodates up to 40 people with nursing and residential care needs in a purpose-built building. 24 people were using the service at the time of the inspection.

We found the following examples of good practice:

- Appropriate measures were in place to reduce the risk of infection. Social distancing rules were being complied with. Some minor changes had been made to the layout of furniture to encourage and support social distancing.
- The environment was very clean. Additional cleaning was taking place, including of frequently touched surfaces.
- National guidance was followed on the use of personal protective equipment (PPE). There was clear signage on the correct use of PPE and handwashing techniques, and staff had received appropriate training in infection prevention and control.
- Staff supported people's social and emotional wellbeing. Local visiting restrictions were in place so people were supported to keep in touch with their family members via video or telephone calls.
- Staffing levels had been maintained and supplemented with agency staff. Agency staff were appropriately trained and only worked at this service.

Further details can be found in the key question below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection. This inspection was undertaken to ensure the service was compliant with infection prevention and control measures.

Inspected but not rated

Ashlea Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We looked at infection prevention and control measures under the Safe key question. We look at this in all care home inspections even if no concerns or risks have been identified. This is to provide assurance that the service can respond to coronavirus and other infection outbreaks effectively. We also sought to identify examples of good practice in infection prevention and control.

This inspection visit took place on 6 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.