

Lancashire County Council Burnley, Pendle & Rossendale Short Break Services

Inspection report

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13 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Burnley, Pendle and Rossendale Short Breaks Service is registered to provide short term respite care and accommodation for people with a learning disability and autism. The home is registered to support up to seven people at any one time. The accommodation is all based on ground level and is accessible to all people who use the service. There were four people staying at the home at the time of inspection.

We found the following examples of good practice.

The short stay service provided a spacious, comfortable and hygienically clean environment. Rigorous cleaning schedules and programmes were in place to ensure the risks of cross infection was minimised between the short breaks offered to people.

The layout of the service and the communal areas were suitable to support social distancing. The atmosphere of the service was calm and relaxed. We observed staff attending to people's needs throughout our visit.

People's health and well-being was carefully monitored during their stay and good communication links were maintained with each person's next of kin or carer.

A regular programme of testing for COVID-19 was in place for staff and systems were established to ensure all professionals attending the home could demonstrate they were double vaccinated against COVID-19

Staff had been trained in infection control. We observed staff were using PPE appropriately. There were sufficient staff to provide continuity of support should there be a staff shortage.

Infection prevention and control audits took place which ensured the registered manager had oversight of all aspects of infection control. Policies, procedures and risk assessments related to COVID-19 were up to date. These supported staff to keep people safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Burnley, Pendle & Rossendale Short Break Services

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.