

Parkcare Homes (No.2) Limited

Mather Fold House

Inspection report

Hoghton Lane
Hoghton
Preston
Lancashire
PR5 4EP

Tel: 01772311371
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11 November 2020

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26 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Mather Fold House is a residential home providing accommodation for up to six people with autism, learning disabilities and complex needs. At the time of our visit six people lived at the home. There was one house for four people and two single person units attached to the house.

We found the following examples of good practice.

The provider and management team had developed highly person-centred strategies to support people living in the home to understand and respond safely to the risks posed by the pandemic. Easy read social stories had been developed which helped people understand Covid 19 testing and the use of PPE.

Individual risk assessments for people living in the home included information about how to support people who may find it difficult to tolerate testing. Where a person declined a test the home responded by ensuring a small group of staff supported them to minimise the number of contacts they had.

Some people living in the home found staff wearing masks distressing. The risks associated with this were being fully assessed and risk mitigation plans developed which included; maintaining good social distancing and hand hygiene.

The staff had developed a programme of activities based in the home to support people who would normally go out a lot. This included, exercise sessions, movie nights and a take away night.

The provider and management team had developed a new standard operating procedure in response to the pandemic. Regular calls helped ensure everyone was kept up to date with policies and procedures.

The provider and management team had reviewed their contingency plans in the event of a reduction in staff at short notice. Managers were clear about how to manage and prioritise potential risks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

People were Safe. We were assured the provider managed infection prevention and control to limit the impact of the Covid19 pandemic.

Inspected but not rated

Mather Fold House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.