

Mrs Christine Lyte

Eastwood House

Inspection report

Eastwood Care Home
7 Eastwood Avenue
Grimsby
Lincolnshire
DN34 5BE

Tel: 01472278073

Date of inspection visit:
09 December 2020

Date of publication:
31 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Eastwood House is a care home providing personal care for 14 people at the time of the inspection. The home can accommodate up to 19 older people, some of whom may be living with dementia.

We found the following examples of good practice.

- Appropriate measures were in place at the entrance and inside the home to prevent visitors from spreading infection. All visitors had their temperature checked.
- There were good stocks of personal protective equipment (PPE). There was clear signage on the correct use of PPE and handwashing techniques, and staff had received appropriate training in infection prevention and control.
- There were good systems of testing for COVID-19 for people and staff. Appropriate measures were in place when people were admitted to the service to ensure they, and other people, remained safe.
- Staff supported people's social and emotional wellbeing. Measures were in place to ensure they kept in touch with family and friends.
- The staff had been innovative in how they had decorated the home for Christmas whilst ensuring safe standards of hygiene could be maintained. They had decorated the garden and exterior of the windows which looked very festive.
- The staff spoke positively about the management support and excellent team approach in meeting the challenges they were facing during the pandemic.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Eastwood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission's response to care homes with outbreaks of corona virus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We have also signposted the provider to resources to develop their approach.